Our practice has an in-house complaints procedure.

If you are not happy with any aspect of your treatment, please try to resolve the problem with your dentist first (Dr. Brijal Patel / Dr. Dipen Patel)

If still unhappy, contact the other partner dentist to help resolving your problem.

Please write to Stangrove Court Dental Practice. 2 Stangrove Court, Stangrove Road, Edenbridge. TN8 5HR

**You can also get support with making a complaint from:**

1). NHS Dental services — Complaints manager or Patient Advice & Liaison Service, Kingston Primary Care Trust. First Floor, Hollyfield House, 22 Hollyfield Road, Surbiton. Surrey. England. KT5 9AL, or local independent Complaints Advocacy service (ICAS) or visit www.dh.gov.uk, www.gdc-uk.org

2). Private Dental services—Dental Complaints Service on 08456 120 540 or visit [www.dentalcomplaints.org.uk](http://www.dentalcomplaints.org.uk/)

3). General Dental Council. [www.gdc-uk.org](http://www.gdc-uk.org/)